

# The people and organisational development specialists

We offer bespoke consultancy & training services to help you develop your people and your organisation. Based in the West Midlands with a national profile and reputation built over 30 years, we work across housing and social care with statutory, independent, voluntary & community sectors.

## Why choose us?

- We understand your business
- We have expertise in working across agencies
- We are values driven and employee owned. Whoever you speak to has a real stake in the business – and in providing the best possible outcomes for customers
- Our consultants are senior, experienced and qualified in their fields, and work within a clear project management framework to assure quality
- We have a track record in working with organisations undergoing change and transformation

## Contact us for...

- Cultural change & service transformation
- Change management
- Governance improvement & Board development
- Director development
- Senior, middle and first line management development
- Human Resources
- Equality and diversity
- Care and support
- Training and development

## What do our customers say about us?\*

In independent research our customers said:

- Central consistently offers excellent service
- We create value for customers & build strong relationships
- We deliver more value than they expect
- We tailor services to individual requirements, and have the flexibility to adapt as customer requirements change
- What differentiates us from our competitors is our ability to identify and meet need

\*Independent customer research conducted by Birmingham City University

---

### For further information please contact:

Central Consultancy & Training, 28 Pickford Street, Digbeth, Birmingham B5 5QH

Tel: 0121 643 4745/3747 Email: [info@centralconsultancy.co.uk](mailto:info@centralconsultancy.co.uk) Web: [www.centralconsultancy.co.uk](http://www.centralconsultancy.co.uk)